

COVID-19 Air Services Update



Monday 22 March 2021

Air Services

This includes our Air Express and Air Classic services

The situation is constantly changing so we will indicate this week's changes in **red**

[Click here](#) to see unavoidable increases in air transport cost to certain countries

Country	Service	Impact on transit time	Latest Update
Australia	Air Express Air Classic	Operations continue as normal, although we expect delays of 24-48 hours	
Austria	Air Express Air Classic	Operations continue as normal, however, please expect a 48-96 hours	Due to Covid 19 restrictions, delays are still impacted as volumes remain high. Please note post Brexit, there are some minor delays being experienced in clearance. We will update once fully resolved.
Armenia	Air Express Air Classic	Operations continue as normal, although expect delays of 5 days	There is a significantly reduced number of flights available which is impacting on delivery and leading to 5 day delays Before you send any shipments, please contact your account manager for further information
Azerbaijan	Air Express Air Classic	Operations continue as normal,	There is a significantly reduced number of flights available which is impacting on delivery and leading to 24-48 hour delays Before you send any shipments, please contact your account manager for further information
Bahrain	Air Express Air Classic	Operations continue as normal	No delays expected
Belgium	Air Express Air Classic	Operations continue as normal, however, please expect a 48-96 hours	Due to Covid 19 restrictions, delays are still impacted as volumes remain high. Please note post Brexit, there are some minor delays being experienced in clearance. We will update once fully resolved.

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Canada	Air Express Air Classic	Operations continue as normal, although expect delays of 48-72 hours	There is a significantly reduced number of flights available which is impacting on delivery and leading to 48-72 hour delays
China	Air Express Air Classic	We expect a 24-72 hour delay	The movement of people has been restricted across China with increased checks and traffic control measures now in place. We therefore expect delays to our final mile delivery
Cyprus	Air Express Air Classic	We expect delays of up to 5 days	There is a significantly reduced number of flights available which is impacting on delivery and leading to 5 day delays
Czech Republic	Air Express Air Classic	We expect delays of 24-48 hours	There is a significantly reduced number of flights available which is impacting on delivery and leading to 24-48 hour delays
Denmark	Air Express Air Classic	Operations continue as normal, however, please expect a 48-96 hours	Due to Covid 19 restrictions, delays are still impacted as volumes remain high. Please note post Brexit, there are some minor delays being experienced in clearance. We will update once fully resolved.
Egypt	Air Express Air Classic	Operations continue as normal, although we expect delays of 48-72 hours	There is a significantly reduced number of flights available which is impacting on delivery and leading to 48-72 hour delays
France	Air Express Air Classic	Operations continue as normal, however, please expect a 48-96 hours	Due to Covid 19 restrictions, delays are still impacted as volumes remain high. Please note post Brexit, there are some minor delays being experienced in clearance. We will update once fully resolved.
Finland	Air Express Air Classic	Operations continue as normal, however, please expect a 48-96 hours	Due to Covid 19 restrictions, delays are still impacted as volumes remain high. Please note post Brexit, there are some minor delays being experienced in clearance. We will update once fully resolved.
Germany	Air Express Air Classic	Operations continue as normal, although we expect delays of 48-96 hours	Operations continue as normal however we expect a 48-96 hours Due to Covid 19 restrictions, delays are still impacted as volumes remain high - please note post Brexit, there are some minor delays being experienced in clearance

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Hong Kong	Air Express Air Classic	Operations continue as normal, although we expect delays of 48-72 hours	There is a significantly reduced number of flights available which is impacting on delivery and leading to 48-72 hour delays
Hungary	Air Express Air Classic	Operations continue as normal, however, please expect a 48-96 hours	Due to Covid 19 restrictions, delays are still impacted as volumes remain high. Please note post Brexit, there are some minor delays being experienced in clearance. We will update once fully resolved.
India	Air Express Air Classic	Operations continue as normal, although we expect delays of up to 72 hours	Service has now resumed, but up to 72 hour delays are expected Please check with your account manager before sending
Indonesia	Air Express Air Classic	Operations continue as normal, although we expect a delay of 72-96 hours	There is a significantly reduced number of flights available which is impacting on delivery and leading to 72-96 hour delays
Iraq	Air Express Air Classic	Operations continue as normal, although we expect a delay of 48-72 hours	There is a significantly reduced number of flights available which is impacting on delivery and leading to 48-72 hour delays
Israel	Air Express Air Classic	Operations continue as normal, although 96 hour delays are expected	Due to high volumes in the network, delays of up to 96 hours are expected
Italy	Air Express Air Classic	Operations continue as normal, however, please expect a 48-96 hours	Due to Covid 19 restrictions, delays are still impacted as volumes remain high. Please note post Brexit, there are some minor delays being experienced in clearance. We will update once fully resolved.
Japan	Air Express Air Classic	We expect a 48-72 hour delay	There is a significantly reduced number of flights available which is impacting on delivery and leading to 48-72 hour delays
Jordan	Air Express Air Classic	Operations continue as normal, although we expect a delay of 24-48 hours	Flight capacity issues are having an impact on delivery and leading to 24-48 hour delays

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Kazakhstan	Air Express Air Classic	Operations continue as normal, although we expect a delay of up to 5 days	There is a significantly reduced number of flights available which is impacting on delivery and leading to delays of up to 5 days
Kenya	Air Express Air Classic	Operations continue as normal, although we expect delays of 24-48 hours	There is a significantly reduced number of flights available which is impacting on delivery and leading to 24-48 hour delays
Kuwait	Air Express Air Classic	Operations continue as normal, although 72-96 hour delays are expected	Due to local clearance issues we are experiencing 72-96 hour delays
Lebanon	Air Express Air Classic	Operations continue as normal, although we expect a delay of 72 hours	There is a significantly reduced number of flights available which is impacting on delivery and leading to 72 hours delays Government has imposed a countrywide lockdown between the 14th-30th November - deliveries will still take place but delays are to be expected
Libya	Air Express Air Classic	Operations continue as normal, although we expect delays of 2-3 days	There is a significantly reduced number of flights available which is impacting on delivery and leading to a 2-3 day delay
Luxembourg	Air Express Air Classic	Operations continue as normal, however, please expect a 48-96 hours	Due to Covid 19 restrictions, delays are still impacted as volumes remain high. Please note post Brexit, there are some minor delays being experienced in clearance. We will update once fully resolved.
Malta	Air Express Air Classic	Operations continue as normal, although expect delays of 10 days	There is a significantly reduced number of flights available which is impacting on delivery and leading to 10 day delays
Malaysia	Air Express Air Classic	Operations continue as normal, although we expect a delay of 72-96 hours	The Malaysian Government has issued advice for much of the country to self-isolate which will impact deliveries
Morocco	Air Express Air Classic	Operations continue as normal, although expect delays of 24-72 hours	There is a significantly reduced number of flights available which is impacting on delivery and leading to 24-72 hour delay

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New Zealand	Air Express Air Classic	Operations continue as normal	No delays expected
Netherlands	Air Express Air Classic	Operations continue as normal, however, please expect a 48-96 hours	Due to Covid 19 restrictions, delays are still impacted as volumes remain high. Please note post Brexit, there are some minor delays being experienced in clearance. We will update once fully resolved.
Nigeria	Air Express Air Classic	Operations continue as normal, although we expect a delay of 72-96 hours	There is a significantly reduced number of flights available which is impacting on delivery and leading to 72-96 hour delays
Norway	Air Express Air Classic	Operations continue as normal, although expect delays of 24 hours	The Norweigan Government has issued advice for much of the country to self-isolate which will impact deliveries
Oman	Air Express Air Classic	Operations continue as normal, although expect delays of 72 hours	Operations continue as normal, although expect delays of 72 hours
Phillipines	Air Express Air Classic	Operations continue as normal, although expect delays of 24-72 hours	There is a significantly reduced number of flights available which is impacting on delivery and leading to 24-72 hour delays Before you send any shipments, please contact your account manager for further information
Poland	Air Express Air Classic	Operations continue as normal, however, please expect a 48-96 hours	Due to Covid 19 restrictions, delays are still impacted as volumes remain high. Please note post Brexit, there are some minor delays being experienced in clearance. We will update once fully resolved.
Portugal	Air Express Air Classic	Operations continue as normal, however, please expect a 48-96 hours	Due to Covid 19 restrictions, delays are still impacted as volumes remain high. Please note post Brexit, there are some minor delays being experienced in clearance. We will update once fully resolved.
Qatar	Air Express Air Classic	Operations continue as normal, although 48-72 hour delays are expected	There is a significantly reduced number of flights available which is impacting on delivery and leading to delays of 48-72 hours

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Russia	Air Express Air Classic	Operations continue as normal, although expect delays of 24-48 hours	There is a significantly reduced number of flights available which is impacting on delivery and leading to 24-48 hour delays
Saudi Arabia	Air Express Air Classic	Operations continue as normal, although expect delays of 48 hours	There is a significantly reduced number of flights available which is impacting on delivery and leading to 48 hour delays
Singapore	Air Express Air Classic	Operations continue as normal, although we expect a delay of 72 hours	There is a significantly reduced number of flights available which is impacting on delivery and leading to 72 hour delays
Slovakia	Air Express Air Classic	Operations continue as normal	Operations continue as normal and we expect no delays.
South Africa	Air Express Air Classic	Operations continue as normal, although expect delays of 2-3 days	There is a significantly reduced number of flights available which is impacting on delivery and leading to 2-3 day delays
South Korea	Air Express Air Classic	We expect a 24-48 hour delay	There is a significantly reduced number of flights available which is impacting on delivery and leading to 24-48 hour delays
Spain	Air Express Air Classic	Operations continue as normal, however, please expect a 48-96 hours	Due to Covid 19 restrictions, delays are still impacted as volumes remain high. Please note post Brexit, there are some minor delays being experienced in clearance. We will update once fully resolved.
Sweden	Air Express Air Classic	Operations continue as normal, however, please expect a 48-96 hours	Due to Covid 19 restrictions, delays are still impacted as volumes remain high. Please note post Brexit, there are some minor delays being experienced in clearance. We will update once fully resolved.
Sri Lanka	Air Classic	We expect a 48 hour delay	There is a significantly reduced number of flights available which is impacting on delivery and leading to 48 hour delays

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Switzerland	Air Express Air Classic	Operations continue as normal, although expect delays of 24-48 hours	There is a significantly reduced number of flights available which is impacting on delivery and leading to 24-48 hour delays
Taiwan	Air Express Air Classic	We expect a 24-48 hour delay	There is a significantly reduced number of flights available which is impacting on delivery and leading to 24-48 hour delays
Thailand	Air Express Air Classic	Operations continue as normal, although expect delays of 3-4 days	There is a significantly reduced number of flights available which is impacting on delivery and leading to 3-4 day delays
Turkey	Air Express Air Classic	Operations continue as normal, although expect delays of 72-96 hours	There is a significantly reduced number of flights available which is impacting on delivery and leading to 72-96 hour delays
UAE	Air Express Air Classic	Operations continue as normal, although expect delays of 24-48 hours	Operations continue as normal, although expect delays of 24-48 hours
Ukraine	Air Express Air Classic	Operations continue as normal, although expect delays of 24-72 hours	There is a significantly reduced number of flights available which is impacting on delivery and leading to 24-72 hour delay
USA	Air Express Air Classic	Operations continue as normal, although we expect delays of 24 hours	There is a significantly reduced number of flights available which is impacting on delivery and leading to 24 hour delays
Uzbekistan	Air Express Air Classic	Service is now operational although we expect delays of up to 5 days	Service is now operational but due to a reduced number of flights we expect delays of up to 5 days